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# LONDON

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# DRINKER



HOUNSLOW  
EARL RUSSELL

Vol 12

Produced by the London branches of the Campaign for Real Ale Ltd

No 10

# Where to buy London Drinker

The following is a list of all of the current outlets for London Drinker. Where the full addresses of outlets are not given, these pubs are to be found in one of the local beer guides, covering the whole of Greater London.

## OUTLETS - EAST and SOUTH

### EAST PUBS

EC1 ARTILLERY ARMS  
 EC1 BETSY TROTWOOD  
 EC1 CROWN TAVERN  
 EC1 EAGLE  
 EC1 HAND & SHEARS  
 EC1 HORSESHOE  
 EC1 PHEASANT & FIRKIN  
 EC1 SEKFORDE ARMS  
 EC1 THOMAS WETHERED  
 EC2 FLEETWOOD  
 E1 ARTFUL DODGER  
 E1 FISH & RING  
 E2 APPROACH TAVERN  
 E2 NELSON'S HEAD  
 E2 SHIP & BLUE BALL  
 E8 LADY DIANA  
 E9 ROYAL STANDARD  
 E10 DRUM  
 E11 NORTHCOTE  
 E14 QUEENS HEAD  
 E15 PRINCESS OF WALES  
 E15 THEATRE ROYAL BAR  
 E17 COLLEGE ARMS  
 E17 COPPERMILL  
 SE1 ANCHOR & HOPE  
 SE1 FOUNDERS ARMS  
 SE1 GOOSE & FIRKIN  
 SE1 HORNIMAN AT HAYS  
 SE1 KINGS ARMS  
 SE1 LEATHER EXCHANGE  
 SE1 PRINCE WILLIAM HENRY  
 SE1 SOUTHWARK TAVERN  
 SE1 WELLINGTON  
 SE1 WHEATSHEAF  
 SE3 BRITISH OAK  
 SE5 PHOENIX & FIRKIN  
 SE7 McDONNELLS  
 SE8 DOG & BELL  
 SE8 ROYAL GEORGE  
 SE9 PARK TAVERN  
 SE9 ROYAL ELTHAM  
 SE10 ASHBURNHAM ARMS  
 SE10 BRITISH SAILOR  
 SE10 FROG & RADIATOR  
 SE13 FOX & FIRKIN  
 SE16 BLACKSMITHS ARMS  
 SE16 MANOR TAVERN  
 SE16 MOBY DICK  
 SE17 CROWN  
 SE17 TANKARD  
 SE18 EARL OF CHATHAM  
 SE18 COOPERS ARMS  
 (PLAISTED'S)  
 SE18 GATEHOUSE  
 SE18 PRINCESS OF WALES  
 SE19 RAILWAY BELL  
 SE19 ROYAL ALBERT  
 SE20 ANERLEY ARMS  
 SE20 HOP EXCHANGE  
 SE22 CRYSTAL PALACE TAVERN  
 SE24 COMMERCIAL  
 SE24 PRINCE REGENT

SE25 GOAT HOUSE  
 SE25 PRINCE OF DENMARK  
 SE25 SHIP  
 SE26 DULWICH WOOD HOUSE  
 SE27 HOPE  
 SE27 GIPSY QUEEN  
 BEXLEY, BLUE ANCIOR  
 CROYDON, LION  
 THORNTON HEATH, FOUNTAIN  
 HEAD  
 THORNTON HEATH, WHEAT  
 SHEAF

### OFF TRADE

E4 Waltham Wines, 72 Sewardstone Road.  
 E15 Bacchus's Bin  
 SE3 Bitter Experience, 128 Lee Road.  
 BEXLEYHEATH, Bitter Experience, 216 Broadway.  
 BROMLEY, Bitter End, 139 Masons Hill.

### CLUBS

CROYDON, Ruskin House, 23 Coombe Road.

### OUTLETS - WEST CENTRAL, AND NORTH PUBS

WC1 CALTHORPE ARMS  
 WC1 CITTIE OF YORKE  
 WC1 HANSLER ARMS  
 WC1 LAMB  
 WC1 MARLBOROUGH ARMS  
 WC1 MOON  
 WC1 PERCY ARMS  
 WC1 PAKENHAM ARMS  
 WC1 PRINCESS LOUISE  
 WC1 RUGBY TAVERN  
 WC1 SUN  
 WC2 CROWN & ANCHOR  
 WC2 GEORGE IV  
 WC2 LYCEUM  
 WC2 FREEMASONS ARMS  
 N1 COMPTON ARMS  
 N1 EARL OF RADNOR  
 N1 FLOUNDER & FIRKIN  
 N1 GEORGE IV  
 N1 GEORGE & VULTURE  
 N1 HEMINGFORD ARMS  
 N1 KINGS HEAD, 59 Essex Road.  
 N1 LORD WOLSELEY  
 N1 MALT & HOPS  
 N1 MARQUESS TAVERN  
 N1 PRINCE ALBERT  
 N1 PRINCE ARTHUR  
 N2 OLD WHITE LION  
 N2 WINDSOR CASTLE  
 N4 MARLERS  
 N4 MORTIMER ARMS  
 N4 OLD SUFFOLK PUNCH  
 N4 WHITE LION OF MORTIMER  
 N7 ADMIRAL MANN

N7 FAT HARRY'S  
 N7 FLOUNDER & FIRKIN  
 N8 TOLL GATE  
 N12 MOSS HALL TAVERN  
 N12 TILTED GLASS  
 N15 GOAT  
 N15 K. K. McCOOLS  
 N16 ROSE & CROWN  
 N16 TANNERS HALL  
 N17 BOAR  
 N17 ELBOW ROOM  
 N17 NARROW BOAT  
 N19 DOG  
 N19 J. J. MOONS  
 N20 BULL & BUTCHER  
 N20 CAVALIER  
 N21 DOG & DUCK  
 N22 MOON UNDER WATER  
 N22 NELSON  
 BARNET, ALEXANDRA  
 BARNET, OLD MITRE  
 BARNET, TRENT TAVERN  
 BARNET, WEAVER  
 ENFIELD, KING & TINKER  
 ENFIELD, MOON UNDER WATER  
 ENFIELD, OLD WHEATSHEAF  
 NEW BARNET, BUILDER ARMS

### OUTLETS - NORTH-WEST PUBS

NW1 DUCK INN  
 NW1 GLOUCESTER ARMS  
 NW1 VICTORIA  
 NW3 FLASK TAVERN  
 NW3 WELLS HOTEL  
 NW4 WHITE LION OF MORTIMER  
 NW7 RAILWAY TAVERN  
 NW8 CROCKERS  
 NW9 GEORGE  
 NW9 J.J. MOONS  
 NW10 GRAND JUNCTION ARMS  
 HAREFIELD, PLOUGH  
 HARROW, KINGSFIELD ARMS

### OFF TRADE

N1 Beer Shop, Pitfield Street.  
 N2 GROGBLOSSOM  
 NW6 Grog Blossom, 235 West End Lane.

### CLUBS

WC1 UNIVERSITY OF LONDON  
 UNION, Malet Street  
 WC2 L.S.E. Houghton Street

### OUTLETS - SOUTH WEST and WEST PUBS

SW1 BARLEY MOW  
 SW1 BUCKINGHAM ARMS  
 SW1 FOX & HOUNDS  
 SW1 MORPETH ARMS  
 SW1 ORANGE BREWERY  
 SW1 PAVIOURS ARMS  
 SW1 RED LION

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## EDITORIAL

None of us likes to complain and especially when visiting a pub, a place to attempt to relax after a hard day. This is even more true when you are either out with your partner or by yourself for a quiet read of the newspaper. When you are with a group of friends, it is much easier to voice a complaint because there is strength in numbers, but usually the last thing you all want is hassle.

So, what are the things that annoy us in pubs? One of the biggest sources of complaint is service or the lack of it! A commercially successful publican will cut down on staff costs during slack periods and maximise his take while the pub is crowded by employing enough staff to serve the customers. This needs skilful judgement by the publican/employer. Why are we kept waiting then? Personally I don't mind if I know I have been seen by the barperson concerned and I will wait my turn without worry. My tension begins when the person just serves the nearest customer, a very common occurrence. The best barpersons are trained to stand back from the bar counter and face the pub. They can then see customers as they approach the bar. If they are leaning on the bar talking they cannot do this. In one pub I used to frequent a change of manager resulted in all the excellent barstaff being replaced by

others who used to spend most of their time talking to each other at the far end of the bar. Customers at the end of their tether, feverishly waving large denomination bank notes in the air, were treated with cool indifference until the bar staff had finished their conversation. This particular pub soon lost fifty regular customers and hundreds of pounds a week, and I personally have never returned.

Another thing that gets to me is the 'one person behind both bars' situation, at opening time or until the first shift barstaff appear. When it is the publican it is usually fine, but when it is a sloth-like apology, I make my excuses and go elsewhere. If this happens in my local. I make a point of telling the landlord and, conversely, I give praise when I think it's due.

What can we do when we are kept waiting for an inordinate amount of time? Very little it seems, without causing an incident with other customers - you know the situations: 'It's my turn next mate' 'I was here ages before you pal' etc, etc. My advice, born out of long and painful experience, is to vote with your feet to another pub where the barstaff are properly trained in the dying art of good service and good manners.

Chris Cobbold

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## APPLICATION FOR CAMRA MEMBERSHIP

I/We wish to join the Campaign for Real Ale Limited, and agree to abide by the Memorandum and Articles of Association of the Campaign.

NAME(S) \_\_\_\_\_ DATE \_\_\_\_\_

ADDRESS \_\_\_\_\_

POSTCODE \_\_\_\_\_

SIGNATURE \_\_\_\_\_ TELEPHONE NUMBER(S) \_\_\_\_\_

I/We enclose remittance for individual/joint membership for one year: U.K. £10

Overseas £14

I/We would like to receive further information about CAMRA

Please send your remittance (payable to CAMRA Limited) with this application form to:  
THE MEMBERSHIP SECRETARY, CAMRA LTD., 34 ALMA ROAD, ST. ALBANS, HERTS. AL1 3BW

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